# ANNUAL

2022-2023

BLOOMINGDALE TOWNSHIP YOUTH SERVICE BUREAU MICHAEL D. HOYDE, JR., SUDERVISOR

# BLOOMINGDALE TOWNSHIP YOUTH SERVICE BUREAU ANNUAL REPORT

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# BLOOMINGDALE TOWNSHIP YOUTH SERVICE BUREAU

## **STAFF**

Ray Wanders, Administrator

Dawn Arimura, Clinical Supervisor/Family Therapist

Deanne Pacione, Family Therapist

Siomy Nambo, Family Therapist

#### **BLOOMINGDALE TOWNSHIP**

#### YOUTH SERVICE BUREAU

#### **PURPOSE**

The purpose of the Bloomingdale Township Youth Service Bureau shall be to provide a comprehensive program of human resources to meet the unique needs of our youth and their families. Efforts will be made to identify the needs and problems of young people and when appropriate, their family systems. These problems will be brought to the attention of the community by sharing resources and skills in an effort to resolve these problems.

The Bureau may provide direct services to assist young people and their families in working through their problems, and also may involve young people in a wide range of activities that will enable them to seek out their own identity and community.

#### FISCAL YEAR SUMMARY

The Bloomingdale Township Youth Service Bureau remains committed to making family and youth services available to the residents of Bloomingdale Township. We have entered our 52<sup>nd</sup> year of service to the community.

We are living in interesting times. We are learning and teaching coping skills daily. The future for children today is focused on the continuing concerns about healthcare, financial security, and violence. The Youth Service Bureau is a community-based agency that routinely delivers the kind of resource proven to be effective in helping children and their families move toward finding workable solutions. Covid-19 brought many challenges to our clients. Food insecurity and dependable internet became the focus for low-income families. Staff continue to connect families to emergency financial assistance. We will be adaptable as we go forward to meet the challenges of mental health needs for the community.

The Youth Bureau Service staff participates in professional development and community outreach programs throughout the year. Many of the seminars and conferences are continuing education necessary for Illinois Department Financial and Professional Regulation licensing. Please refer to pages 8-9 for the complete list.

The community-sponsored events held during the year continue to be a combination of virtual, hybrid and in-person meetings. Events that were maintained included: Bloomingdale Character Counts Coalition, Red Ribbon Week, the League of Women Voters (Roselle-Bloomingdale), Association of Illinois Township Committees on Youth (hybrid), Township Officials of Illinois, and the DuPage Juvenile Officers Association.

The 2022-2023 Annual Report was the joint effort by Dawn Arimura, Deanne Pacione, Siomy Nambo, Lori Lanzito, and Marilyn Link. The staff of the Youth Service Bureau has reviewed the past fiscal year and respectfully submits the following Annual Report.

#### BTYSB SERVICES FOR 2022-2023 Counseling

The Family Counseling Program is designed to offer parents and their children an opportunity to engage in a process by which problems are discussed in a constructive and effective way. On-line and hybrid schooling presented a new set of challenges for parents. Coaching parents to use incentives, natural and logical consequences (failing a class) and tracking homework on-line are tools that are taught to parents and guardians.

The Family Counseling Program stands ready to work constructively with families on issues that are becoming part of our social fabric. The expansion of counseling services to the underserved 18-25-year-old population assists them with the launch into adulthood. Young adults account for 54% of the current clients. Grandparents bringing up grandchildren represent 3% of the families seeking counseling. The Family Counseling Program is designed to help create a dialogue by which all family members are educated, problem issues are clarified, and solutions are defined.

Helping youth with school-related problems is another service provided by the Family Counseling Program. Here, parents and their children discuss with counseling staff anything from ways to improve study habits or personalizing special education packets to enrolling in low-income internet connection programs. The families are referred to the township from a variety of sources. School and local police departments refer 69% of the clients to the Family Counseling Program.

Working cooperatively with various community groups, such as the police, schools, food pantries and community mental health agencies allows the Family Counseling Program to deliver more concise and timely assistance to youth and their families.

#### PRESENTING PROBLEMS AND REFERRAL SOURCES

The primary presenting problems for Counseling Services during 2022-2023 were the following:

Divorce Issues
Use/Sale of Drugs
Peer Relationships
Family conflict
School Problems (academic &

behavioral) Terminal Illness

Anxiety

Self-Mutilation

Aggression & violence Self-concept/Self Esteem

Sexual Issues
Depression
Grieving
Addiction
Parental Abuse
Religious Conflict

Addiction

The listing below is representative of referral sources during the year. Youth Service Bureau clients consisted of 32% males and 68% females. Police and school accounted for 83% of total referrals. Friends and former clients referred 14% of clients.

Americana Elementary School Bloomingdale Police Department Carol Stream Police Department Cloverdale Elementary School

Former client/friend

Department of Children and Family

Services

DuJardin Elementary School

DuPage County Health Department

DuPage County Sheriff's Department

Erikson Elementary School Greenbrook Middle School Glenbard North High School

Glendale Heights Police Dept.

Glenside Middle School Jay Stream Middle School Hanover Park Police Department Lake Park High School –East Lake Park High School – West Marquardt Middle School Medinah Intermediate School Medinah Middle School Medinah Primary School Roselle Middle School

Self

Schaumburg Township Springwood Middle School

Roselle Police Department

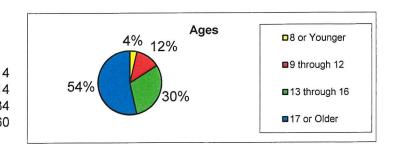
Streamwood Behavioral Health Center

Waterbury Elementary School Western Trails Elementary Westfield Middle School

#### YOUTH SERVICES BUREAU STATISTICS FOR ANNUAL REPORT 4/1/22-3/31/23

#### COUNSELING

## CLIENTS SERVED



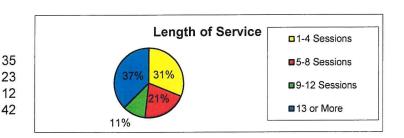
#### CLIENTS SERVED BY LENGTH OF SERVICE

 1-4 Sessions
 35

 5-8 Sessions
 23

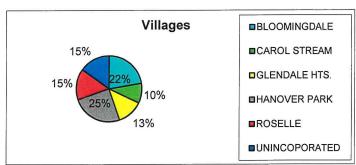
 9-12 Sessions
 12

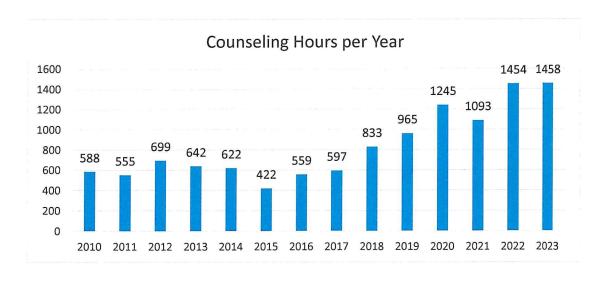
 13 or More
 42



#### CLIENTS SERVED BY VILLAGE

BLOOMINGDALE CAROL STREAM GLENDALE HTS. HANOVER PARK ROSELLE UNINCOPORATED





#### **CLIENT'S THOUGHTS AND RELFECTIONS**

She taught me to trust my intuition and that I cannot control other people's actions.

Overall, a positive experience: accessibility, no cost.

I've learned a lot about myself and have been able to use those tools to my advantage.

I love that ii is free otherwise I never would have gotten this help.

It has helped a lot dealing with my issues.

The individual counseling has been very helpful to my health.

I am very grateful for the services my family received during a very challenging time.

Dawn made a great first impression by being warm, friendly, caring and concerned with my wellbeing.

It has been a positive experience so far and has become part of our routine.

I feel she really did great helping me to learn more about my feelings.

She made sure we got food from the food pantry when I was working and could not get to the food pantry.

In the time that I have spent with Dawn, I cannot believe the changes that have occurred.

I feel very positive and uplifted after each session.

Chelsea offered my daughter and I great insight and support during a very challenging time.

Each session I feel better, stronger, and more capable than ever in my life.

Therapy was great and helped me a lot especially relations with my family and myself,

She has taught me family and me some of the most positive and powerful things I know.

My daughter was able to implement very useful tools she learned in our sessions.

Very easy person to talk to and very understanding.

#### **SEMINARS AND CONFERENCES**

Association of Illinois Township Committees on Youth (AITCOY)

**Executive Board Meetings** 

April 28, 2022, June 23, 2022, September 22, 2022, February 23, 2023, March 23, 2023.

**Business Meetings** 

August 25, 2022, November 14, 2022, January 16, 2023

High School Social Workers of West Suburbs (HSSWWS)

May 6, 2022; November 19, 2022; January 20, 2023

Bloomingdale Children's Network

Brenda Huber

Biweekly meetings 4/8/2022-3/10/2023

Bloomingdale Character Counts Coalition

**Executive Board Meeting** 

April 7, 2022, May 5, 2022, June 2, 2022, August 4, 2022; September 1, 2022; October 5, 2022; November 3, 2022; December 1, 2022; January 5, 2023, February 2, 2023; March 2, 2023.

League of Women Voters, Roselle-Bloomingdale

Grant Review of the Bloomingdale Township 708 Mental Health Grant April 19, 2022

Bloomingdale Township Food Pantry Assistance

April 29, 2022, May 13, 2022, May 20, 2022, May 27, 2022, June 3, 2022, June 10, 2022, June 17, 2022, July 15, 2022.

Mental Health Summit

State Representative Terra Costa Howard July 19, 2022

Bloomingdale Character Counts Coalition: Awards Breakfast August 13, 2021

The Value of Self-Care

Oak Park Township, Association of Illinois Township Committees on Youth August 25, 2022

Sexual Harassment Prevention Training
State of Illinois, Department of Human rights
September 9. 2022

Glendale Heights Health and Safety Fair Glendale Heights Hub October 5, 2022

Township Management Academy

Northern Illinois University

November 4, 2022, November 18, 2022

Improving the Trajectory: Best Practices in Supporting and Improving Outcomes for Youth
Association of Illinois Township Committees on Youth
November 14, 2022

Youth in a Pandemic: What We Know About the Impact related to Substance Use and Mental Health

Association of Illinois Township Committees on Youth November 14, 2022

Summit on Youth Violence
Hanover Township
November 30, 2022

Mandated Reporter for Child Abuse
Illinois Mental Health Counselors
February 8, 2023

Alzheimer's Webinar
Illinois Mental Health Counselors
February 10, 2023

Implicit Bias Training
Illinois Mental Health Counselors
February 10, 2023

Implicit Bias Training
Association of Illinois Township Committees on Youth
February 23, 2023

#### **MEMBERSHIPS**

American Counseling Association (ACA)

Association of Illinois Township Committees on Youth (A.I.T.C.O.Y.)

Bloomingdale CHARACTER COUNTS! Coalition

DuPage County Juvenile Officers Association (DJOA)

State of Illinois — Department of Professional Regulation